# TRIP FAQ

If you have any additional questions, please do not hesitate to ask.

### Where will you be?

Refugio State Beach - Group Campsite 10 Refugio Beach Rd, Goleta, CA 93117

### Where do I drop off and pick my student up?

We are doing drop-off and pick up at Grace Fellowship Church.

#### What does the \$550 cover?

The trip cost covers all transportation, lodging, activities, the cost of trained adult leaders, OVERFLOW merch, a trip journal, and all things necessary for a safe and fun trip.

#### What are the transportation and sleeping arrangements?

We will be taking eight RVs up the coast to Refugio State Beach. All drivers are trained and comfortable with navigating RVs for our short trip up north. We will be taking eight RVs up the coast to Refugio State Beach. All drivers are trained and comfortable with navigating RVs for our short trip up north. Students will be thoughtfully assigned into RVs with <u>mixed grades and genders</u>. One of the values of this trip is to unify as a group and that includes being challenged to get to know people outside of the normal, familiar friends. All of the boys in an RV will sleep in a <u>separate designated area</u> and all girls will sleep in another <u>separate designated area</u> (like camping). Bathrooms and changing rooms are located on the campsite and the RVs will not be used for either. There will be one female and one male adult leader per RV (2 total adult leaders). These RV assignments will also serve as discussion groups each night and travel time. Respect and safety is a huge priority and we have strict camp guidelines that will be communicated from start to finish of our trip to ensure everyones is respected. We have seen mutual respect and honor between guys and girls on past trips in ways that have strengthened our church community long term. Please do not hesitate to reach out to Trevor with any questions or concerns.

### Will my child be in the same RV as his / her friends?

It's possible! But as a general protocol on all of our trips **we do not take cabin requests**. <u>The</u> <u>Trek is designed specifically to integrate our group and cultivate new friendships within</u> <u>OVERFLOW</u>. Helpful things to remember: during the day, students are all together in a common area and are free to spend time with whoever they would like! The only time that students are separated in smaller groups is on the drive to and from Refugio, for "RV time" (discussion) at the end of the night, and sleeping.

#### What is the student to leader ratio and who are the leaders?

Our typical ratio for this trip is 4:1 (students to leader). All adult leaders are current small group leaders, OVERFLOW alumni, leaders from past trips, or connected to our church. We have a 3-hour mandatory trip training for all leaders and everyone is live-scanned.

### What will the students do during the day?

Each day at Trek looks pretty similar to each other. Please see the sample schedule below for a "Day in the Life" at Trek:

07:00a | Student Wake Up & Time with God (Silence, Scripture & Prayer)

- 08:15a | Breakfast
- 08:30a | Free Time
  - o Craft
  - o Beach
  - o Surfing Sign ups @ Kitchen
  - o Exploring
- 09:00a | Optional Hike
- 11:45a | Lunch
- 12:15p | Free Time
- 12:30p | Surf Competition
- 04:15p | Camp Transition
  - o Students get ready for prayer time and dinner
- 04:45p | Prayer
- 06:00p | Dinner
- 07:30p | Church Time (Teaching & Worship)
- 08:15p | RV Discussions
- 09:15p | Smores
- 10:15p | RV Quiet Hours & Bedtime

## What safety precautions do you take?

We will be encouraging students to be mindful of preventative measures like drinking lots of water, eating each meal, communicating any symptoms with a leader and being careful

when engaging in physical activities. In the event that we need to take a student to the hospital, Grace Fellowship brings an additional leader (or two) who is our designated hospital runner for the trip. We will always communicate with parents ASAP in case of an emergency.

## Is my child allowed to bring their cell phone? Am I allowed to contact my child throughout the weekend?

*We do not allow students to bring any electronics for any reason*. When you check your child in on the day of departure, we will give you a list of our numbers. If there is an emergency or you need to get ahold of your child, you have permission to call our OVERFLOW staff and we will connect you with your child. A week away from cell phones is a great way to rest from electronics.

## My child is nervous about being away from home, how can I encourage them prior to the trip?

It is completely normal for students to feel anxious about being away from home. We recommend the following when talking to your child...

- 1. Encourage them that they are not the only ones feeling this way.
- 2. Remind them that there are leaders available for them for anything that they need.
- 3. This is an awesome time for them to grow and meet new people.

4. Lastly, and most importantly, pray with and for your child that God would ease any anxiety they may have. (Philippians 4:6)

## What is the Cancellation Policy?

#### Trips and Camps:

In the event that you cannot attend a trip and need to cancel, please keep in mind the following...

- Upon registration, you are responsible for the entire trip cost
- Deposits are always non-refundable and non-transferable
- If the trip did not have an initial deposit, 20% of the trip cost will be considered the non-refundable deposit in the event that you cancel and your spot can be covered from waitlist.
- Even if you cancel, final payment will be due 45 days before departure.

- The final payment is considered non-refundable and non-transferable. (See Exceptions)
- If there is no waiting list, there is no possibility of any type of refund.
- Cancellations must be made (and are only official) by submitting this Cancellation Form notifying OVERFLOW staff of your cancellation. (Please note: One form will need to be submitted per child if canceling for multiple children)

#### <u>Events:</u>

• For events, which did not require a deposit, all payments are considered final and non-refundable and non-transferable. (See Exceptions)

#### Exceptions:

- Waitlist: If a student from the waitlist fills your canceled spot, you will receive a refund of the entire trip cost except for the deposit. We can send you a refund check or credit the balance back to your account.
- Family Member: You may transfer your spot to another immediate family member only; who's not already registered for the same trip.

#### Do you have another question that wasn't answered in the FAQ?? Feel free to email Sofia or Trevor who can help! <u>sfranco@gracefellowshipchurch.org</u>

tlawrence@gracefellowshipchurch.org